



MESSAGE FROM RSGC CAPTAIN

Sunday, 1 November 2020

Dear Members,

It has been a testing time for the club, and probably a harrowing one for those exposed and infected. The feared COVID-19 has breached the SOPs that we have put in place including the twice daily sanitising, social distancing etc. As of today, we have four positive cases, one short of a cluster.

Rest assured that The Committee (TC) and Management have been working tirelessly to prevent the spread of this disease from worsening. TC has met almost every other day, physically (observing safety protocols) or via Zoom including on weekends. We are also in close contact via WhatsApp chats daily to discuss actions and anything needed to keep the club safe.

We do apologise for any shortcomings as we try to grapple with an alien situation. We are at times seemingly slow in our dissemination of information. This is in part due to the ethical protocol that we have to adhere to, and cannot be compared to the viral speed at which social media spreads. No pun intended. At times information given by those who have tested positive are incomplete, and we have had to review hours of CCTV footage to unravel the extensive movements. We are also constrained by the MOH rules and the Data Protection Act in terms of what we can or cannot release, particularly the name of patients. No excuses, we are doing our best to improve.

We understand members are concerned with their wellbeing and we are striving under the circumstances to safeguard that. We also understand that many members too are keen to get back to normal club life and your daily round of golf and other sporting activities. We will do our utmost to open up the club in the safest way we can, adhering to best practices and mandatory SOPs to minimise any future occurrence. There will be inconveniences. Golfing and other activities will not be "business as usual". There will be changes as we try to build confidence and transition to a new normalcy. In that regards we seek members' understanding as we try our best to prevent the spread of the virus and potentially save lives.

Moving forward, TC has set up a crisis management team to proactively steer us through a situation such as this. This response team will be headed by myself.

Stay safe and stay alert.

TAN SRI EDDY CHEN LOK LOI, CAPTAIN
THE ROYAL SELANGOR GOLF CLUB (351-D)

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